

S'm*s*re News

exclusively for leaders and volunteers



Cookie Program is Underway!

Initial orders are due TODAY!

Make sure your troop is ready for booths. Important dates further down, make sure you update your calendars. Trouble viewing? Click here.

January 26, 2022 Edition

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Cookie Program FAQ

Is a girl required to offer girl delivery through her social link?

Girl delivery is an option but not a requirement. The girl's family will determine if she wants to offer this option and for how long. The family will need to approve or deny girl delivery orders within FIVE days of receiving the confirmation email. This will give the family the opportunity to determine if delivery is practical. If for some reason the girl is unable to deliver the cookies, she is able to issue a refund through Smart Cookies once the order has been canceled.

Order Information

Initial Orders

Don't forget the Troop Initial orders for cookies are due in Smart Cookies by 11:59 p.m. **tonight, Wednesday, January 26th**. If you need assistance placing the initial order, please contact our helpdesk <u>here</u> or by calling (804)746-0590 x316.

To create your initial order in Smart Cookies:

- 1. Log into Smart Cookies
- 2. Click on "Orders"
- 3. Click on "Troop Initial Order"
- 4. Click on each girl's name and enter her order by variety
- 5. Add extra cookies for your first booth under the "Booth" section
- 6. Click "Save"
- 7. If it applies, you will be asked to select your cookies pick up site
- 8. Select delivery location, day and time
- 9. Click "Save"

Girl Delivery Orders

Follow these steps to determine if a girl in your troop has cookies sold online for girl delivery (paid for or not) to identify if they need to be added to your initial order or cupboard pick up.

3. See image below - the troop needs to

- 1. Log into Smart Cookies
- 2. Click on "Mobile and eCard Summary Report"



account for all orders listed on the report under the highlighted categories. Remember, anything "Direct Ship" has already been shipped to the customer and applied to the "Troop Sales/Financials" and to the "Girl Sales and Rewards"

4. Once the cookies are picked up by the girl, the troop leader will need to transfer those cookies to the girl to ensure she receives credit for the sale

Page: Date:	1 1 1/6/2021 7:47:28 AM		ABC Smart Cookies Mobile & Ecard Summary												
Girl Sco	uts of Souther	m Alabama, In	c.												
Тгоор	Girl Name	Grade Level	# Invites	# Orders	CShare	TY	SMR	LEM	58	тм	PBP	CD	PBS	GFC	TOTAL
9713															
Amber K	urtz														
	Ecard	- Direct Ship	3	0	0	0	0	0	0	0	0	0	0	0	0
	Ecard	- Girl Delivery	з	0	0	0	0	0	0	0	0	0	0	0	0
	Girl Total		6	0	0	0	0	0	0	0	0	0	0	0	0
Mary Williams Five															
	Keyed	- Girl Delivery	0	6	0	0	0	16	12	0	0	2	7	1	38
Giri Total		0	6	0	0	0	16	12	0	0	2	7	1	38	
Troop To	tal Eci	rd - Girl Delivery	3	0	0	0	0	0	0	0	0	0	0	0	0
	Eo	ard - Direct Ship	3	0	0	0	0	0	0	0	0	0	0	0	0
	Key	ed - Girl Delivery	0	6	0	0	o	16	12	0	0	2	7	1	38
	Ке	yed - Direct Ship	0	0	0	0	0	0	0	0	0	0	0	0	0
	So	cial - Direct Ship	0	0	0	0	0	0	0	0	0	0	0	0	0
	Soc	ial - Git Delivery	0	0	0	0	0	0	0	0	0	0	0	0	0
		Door-to-door	0	0	0	0	0	0	0	0	0	0	0	0	0
			6	6	0	0	0	16	12	0	0	2	7	1	38

Opting Out of Recognitions

If your troop has only Cadettes, Seniors, or Ambassadors, and your girls have decided to opt out of recognitions, <u>it is important you do this</u> **prior to placing your initial order**. Follow these steps to complete this process:

- 1. On your "Troop Dashboard", click on "My Troop"
- 2. Click on "Troop Information"
- 3. Click on "Main Recognition Plan" and choose "Opt Out". This will change to opt out in both the main recognition line and the troop recognition line
- 4. If "Opt Out" does not appear and you can not make the choice, it may mean your troop is not strictly older girls and is not eligible to opt out, or you may have already created a recognition order and will need the GSCV Help Desk to assist you. You can contact the GSCV Help Desk **here**.

Cookie Booths

Are you scheduling booths on your own for your troop? Remember to enter those in Smart Cookies so they will be listed on the Cookie Finder App. Listing them in Smart Cookies enables your troop to use the Smart Cookie credit card processing for electronic payments at your booth.

When scheduling your troop's booths, keep in mind guidance from Girl Scouts of the USA:



Certain locations may be inappropriate for young girls based on the standards of your local community, may negatively impact the cookie program experience for girls, and/or may negatively impact our brand in your community. For clarity, girls should not sell in or in front of establishments that they themselves cannot legally patronize.

For this reason GSCV does not approve cookie booths at breweries, wineries and dispensaries.

To enter your troop secured booth in Smart Cookies follow the steps below:

- 1. Log into Smart Cookies
- 2. Click on Booth at the top of your dashboard
- 3. Click on Troop Secured Booths
- 4. Enter the location with the complete address
- 5. Enter the day and time of the booth
- 6. Click Save

Booths will need to be approved by a member of the GSCV staff before they appear in the Cookie Finder App or as a booth in your troop listing. Booths are approved daily.

First Come, First Serve - Council Sponsored Booths

The first come, first serve cookie booths are currently live in Smart Cookies **for all troops!** Each troop is welcome to sign up for up to three booth locations at this time. We will continue to add more booth locations as they become available; check back with Smart Cookies regularly.

To register for one of these booths follow the steps below:

- 1. Log into Smart Cookies
- 2. Click on Booth at the top of your dashboard
- 3. Click on Schedule Booth
- 4. Select a booth out of the available opportunities

Below is an update on the status of some of our community partners and cookie booths.

Cookie Booth Set Up Information

Stores Troops Can Contact	Stores Troops Should Not Contact	Store Location Available Through Smart Cookies						
- Dunkin' Donuts - Kroger - Lowe's - Sam's Club - Tractor Supply - Walmart	- Food Lion <i>(this may change)</i> - Kohl's - Publix - Target - Wawa	 - 7-Eleven (Woods Edge Rd Colonial Heights location) - Children's Museum of Richmond - GNC - JOANN Fabrics - Stony Point Mall - Triangle Rock Climbing Club 						
Important Dates for the Cookie Program								

FODAY - Wednesday, January 26, 2022 • Troop orders are due in Smart Cookies

Thursday, February 17, 2022	 Cookie drive thru (cookie pick up) in Fredericksburg Traditional deliveries in rural areas
Friday, February 18, 2022	Cookie drive thru in ChesterfieldTraditional deliveries in rural areas
Saturday, February 19, 2022	 Cookie drive thru in Richmond at The Diamond Traditional deliveries in rural areas
Tuesday, February 22, 2022	Cupboards open
Wednesday, March 9, 2022	• First ACH payment (50% of initial order)
Friday, April 1, 2022	 Final day of main cupboard operation (smaller cupboards may close sooner) Troop recognition orders due in Smart Cookie Last day for online sales Final ACH draft

Community Partner Events



Prepare with Pedro Program

Who?: Daisy & Brownie When?: Saturday, February 12th Time?: 9:30am – 10:30am Where?: GSCV Office 4900 Augusta Ave., Suite 200 Richmond, VA 23230 Cost?: \$15

Enjoy story time with Pedro the penguin and his friend, Mia. Mia and Pedro will teach Daisies and Brownies how to stay safe from home fires. Take home a "Prepare with Pedro" story book!

Using storytelling and hands-on activities, girls will build muscle memory and basic coping skills to help in an emergency. The "Prepare with Pedro" book includes a family safety checklist, allowing families to learn and repeat preparedness actions together.

Register here for the American Red Cross Pillow Project Program.

Pillowcase Project Program

Who?: Juniors When?: Saturday, February 12th Time?: 11:00 a.m.–12:00 p.m. Where?: GSCV Office 4900 Augusta Ave. Suite 200 Richmond, VA 23230 Cost?: \$15



The Pillowcase Project is a national youth preparedness program. Learn through hands-on activities how to take action by preparing for emergencies. Girls will receive and design their very own pillowcase at this event.

The Pillowcase Project will help create a generation of girls who understand the science of hazards, are empowered to take action preparing for emergencies, and are excited to help create a prepared community by sharing what they have learned with family and friends.

Register here for the American Red Cross Pillow Project Program.

Registration closes Wednesday, February 9th at 5:00 p.m. for both programs.

World Thinking Day



Since 1926, Girl Guides and Girl Scouts all over the world have celebrated World Thinking Day on February 22nd. It's a special day when we come together as a global sisterhood of Girl Scouts and take action to make the world a better place.

The theme for World Thinking Day 2022 is *"Our World, Our Equal Future: The Environment and Gender Equality"*. With this year's activities, Girl Scouts can explore how girls and women are disproportionally affected by climate change

-and take the Girl Scout Tree Promise! **Purchase your patch online or in the Retail Shop Cost \$3**



Girl Scout Troop/Service Unit Bank Accounts

Thank you for your patience as the banks work through the high volume of banking requests. Many account requests have been completed and troop leaders have received confirmation directly from the bank of their account information. The banks are continuing to process requests but if you have any questions, please contact the **<u>GSCV Help Desk</u>**.



For Girl Scout bank accounts at Wells Fargo: The fee schedule and change has been implemented.

If you choose to open an account with another Council partner bank and have not contacted **gshelper@comgirlscouts.org**, or you decide to stay with Wells Fargo, the service fees will be incurred by your troop or service unit.

The GSCV partner banks are Truist (formerly BB&T), Primis, and Benchmark. Contact the GSCV office first to either open a Girl Scout bank account or make any changes.

Any questions or if your troop would like to choose a different GSCV partner bank, please contact the GSCV helpdesk at **gshelper@comgirlscouts.org**

Girl Scouts of the Commonwealth of Virginia 804-746-0590 • 800-4SCOUT4 toll-free gshelper@comgirlscouts.org • www.comgirlscouts.org

S'more News is an e-publication for troop leaders and other volunteers of Girl Scouts of the Commonwealth of Virginia.



Girls and volunteers can text NEXT to 59618 to join!